

ReddiFund ReddiLink Portal Employee Handbook



Last Revised: February 2024

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1 Summary

This training guide has been created to help employee portal users get familiarised with the ReddiLink Members Portal.

2 Portal Registration

To access our Members Portal, you first need to be registered as a user via Portal Invitation.

2.1 Portal Invitation

To receive a Portal Invitation, please contact our office on (08) 9481 0259 and speak to one of our friendly staff.

Our staff will verify your identification by asking a few security questions, once we have verified all security information, we can then proceed to send out a Portal Invitation to your nominated e-mail address.

2.2 Portal Registration Process

You will have received a system generated e-mail as follows.

| Welcome to the ReddiLink Portal FMS:003800040 | | | | |
|--|--|--|--|--|
| PC Paul Carpio To Employee 243715 | | | | |
| You have been invited to the Reddifund Portal. | | | | |
| To redeem your invitation, please click HERE | | | | |
| Regards, | | | | |
| ReddiFund Admin Team | | | | |

Click on the "HERE" link to go to the registration page using your default web browser where the Invitation Code will already be prefilled. Click "Register" to proceed.

| ◆〕 Sign in | Redeem i | nvitation |
|-------------------|------------|--|
| Sign up with | an invitat | iion code |
| * Invitat | ion code | BqmMGNAQHJ9hRoZjSnz8A0fzRn3e-XTcMJ2k3cKPL4H56JCE8ausvZQ24NO-fAI1fqKJ65GH-6mpVuuOKJv-bBseY7aGYVBQXIXGY-dE2PVytIsE |
| | | Register |
| Re | ddiFund 20 | 24 |

Fill in the relevant information below then Click "Register" to finalise your Portal Account.

| ◆ 3 Sign in Redeem ir | nvitation | |
|---|---|--|
| Redeeming code: 6yqq-Jl 2wFyxQbAPe9mOK1b3X | HHy2UPRS-rCOM-9q6ZlpTo18EZbSAmCGLHWHlxnYD (uN1KF-OulLCqnjTNqdbgtxDN2asTfauEUqqRIRNaCya | iYT-58FUmn19pO0c3guKB7G55OGUjB0SxrBosiWeRTdsuYHoTwgBsN- iE6TPgqA4- |
| Register for a new loca | al account | The Email address will automatically be prefilled with your nominated e-mail on record, do not change. |
| * Email | raven@mail.com | |
| * Username | raven10 | |
| * Password | | This is the username and password to utilise when logging into the Portal, not |
| * Confirm password | ••••• | your e-mail adaress. |
| | Register | • |
| ReddiFund 202 | 4 | |

Once done, Click "Register".

<u>PLEASE NOTE: the "Username" to login into the Portal is not your e-mail address, but instead, what you</u> <u>have specified in registration page for example, the username is "raven10" instead of "raven@mail.com"</u> (see above).

3 Home Page

The home or landing page is the centre of the site and allows the user to navigate to different areas of the portal.



Home Employee Details View Employment History Claims Statements Contact Us Employee 241002 -

Welcome to the ReddiFund Employee Member Portal

Find everything related to your entitlements and claims history with ReddiFund.







<u>My Details</u> Check your personal details - contact us if you have any questions.

<u>My Claims</u> Check your current claim progress and claim history.

<u>My Statements</u> Review and download your statement summaries.

4 Employee Details Tab

This page provides a summary of various personal information that we have on record in our system.

Should any of the information require updating, you can navigate to the Contact Us Tab and send us a request by providing us with the correct information using the form available within the page.

| | Home | Employee Details | Employment History | Claims | Statements | Contact Us | Employee 246086 👻 |
|---|------|-------------------|--------------------|--------|--------------|------------|-------------------|
| Home > Employee Home > Employee Details | | | | | | | |
| Employee Details | | | | | | | |
| PERSONAL INFORMATION | RE | SIDENTIAL AD | DDRESS | P | ostal ad | DRESS | |
| Membership Number | | Address * | | | Address Pos | tal | |
| 246086 | | 64 Nintendo Place | | | _ | | |
| TFN | | Suburb * | | | | | |
| _ | | Gamesville | | | | | |
| Name | | State * | | | Postal Subu | b | |
| PC-UATD365-3110#1R1 AdjustmentContribution1 | | WA | | | _ | | |
| Date of Birth * | | Postcode * | | | Postal State | | |
| 01/01/1990 | | 6135 | | | | | |
| Email | | Country | | | Postal Postc | ode | |
| pcarpio@reddifund.com.au | | Australia | | | | | |
| Mobile | | | | | Postal Count | try | |
| 0444 444 444 | | | | | _ | | |
| Home Phone | | | | | | | |
| Provide a telephone number | | | | | | | |
| MBE Covered | | | | | | | |
| | | | | | | | |

NO

5 Employment History Tab

In this page you will find various information relating to all the Employers that have contributed to your account along with the relevant Start and End Date for each Employers and the amount of entitlement accrued for each period.



| | Commencement Date | | Entitlement Rate | | | | Termination Date | Total Contributions |
|--------------------|------------------------|--|-----------------------------|-----------------|----------------|-----------------------|------------------------|------------------------|
| Related Employer | (Employment Period) | Contribution Agreement | (Contribution Agreement) | Start Date 🕇 | Finish Date | Total Entitlements | (Employment Period) | (Employment Period) |
| Multiprate Limited | 28/10/2023 | PC-UATD365-3110#1R1- AdjustmentContribution1A | | 28/10/2023 | 16/11/2023 | \$10.00 | 16/11/2023 | |
| Multiprate Limited | | PC-UATD365-3110#1R1- AdjustmentContribution1A | | 28/10/2023 | 16/11/2023 | \$60.00 | | |
| Multiprate Limited | | PC-UATD365-3110#1R1- AdjustmentContribution1A | | 28/10/2023 | 16/11/2023 | \$90.00 | | |

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6 Claims Tab

All claim and entitlement balance related information can be found in this page.



6.1 Claimable Balance

There are two "Claimable Now" balance presented in this page, one is for ReddiFund and the other is for WACIRF.

Unless you have been with ReddiFund (formerly WACIRF) prior to 2004, the likelihood of a Claimable Now balance being available under WACIRF would be nil.

It's also handy to know that the Claimable Now balance is the net of the two amounts above each respective balance. That is "Total Contributions Received" minus "Already Claimed".

Employee Claims

| Total Contributions Received - Res | ldiFund Tota | tal Contributions Received - V | VACIRF |
|---|-----------------------|--------------------------------|--------|
| Already Claimed - ReddiFund \$100.00 | Air e \$0.0 | ready Claimed - WACIRF | |
| Claimable Balance - ReddiFund \$0.00 | Clai | aimable Balance - WACIRF | |

6.2 Payment (Claims) History

The second half of this page shows historical claims (payments) that we have received and subsequently paid out to your nominated financial institution.

| Payment ID 🕹 | Fund Type (Employee Claim) | Gross Amount | Taxable Amount | Net Amount | Payment Status | Payment Date | Employee | |
|--------------|----------------------------------|-----------------|-------------------|------------|----------------|--------------|---|---|
| PMT-0000072 | Reddifund | \$100.00 | \$32.00 | \$68.00 | Paid | 20/11/2023 | PC-UATD365-3110#1R1 AdjustmentContribution1A | ~ |

6.3 Payment Remittance Advice

To access your Payment Remittance Advice, please Click on each of the link provided under the "Payment ID" column.

| Payment ID 🕇 | Fund Type (Employee Claim) | Gross Amount | Taxable Amount | Net Amount | Payment Status | Payment Date | Employee | |
|--------------|----------------------------------|-----------------|-------------------|------------|----------------|--------------|---|---|
| PMT-0000072 | Reddifund | \$100.00 | \$32.00 | \$68.00 | Paid | 20/11/2023 | PC-UATD365-3110#1R1 AdjustmentContribution1A | ~ |

A new window will pop-up where you will then need to Click the link to the Payment Remittance Advice. Please ensure you have a PDF reader to open the file.

| Payment ID | Note Text | |
|-----------------------|----------------------------|-------------------------------|
| PMT-0000072 | <u>.3</u> months ago | Payment Remittance Advice |
| Payment Status | BlueBox Admin | PMT-0000072.pdf (48.88 KB) |
| Paid | | |
| Employee | | |
| PC-UATD365-3110#1R1 A | djustmentContributi | |
| Payment Date | | |
| 20/11/2023 | | |
| Total Amount | | |
| \$100.00 | | |
| Taxable Amount | | |
| \$32.00 | | |
| Payment Amount | | |
| \$68.00 | | |

7 Statements Tab

ReddiFund issues Statements to its members twice a year, the first being the Annual Statements issued in July and the second is the Bi-Annual Statements issued in January.

When the Statements become available a notification goes out to our members advising them that they now obtain a copy of the Statement via logging into the Members Portal and going to the relevant section to download them.



8 Contact Us Tab

Submit a query or request to the ReddiFund Team by completing the form below.



Home Employee Details Employment History Claims Statements Contact Us Employee 246086 -

Home > Employee Home > Employee Enquiry

Employee Enquiry

Write to us or find us at: Level 1, Unit 2, 44 Parliament Place, West Perth, WA 6005

Email us at info@reddifund.com.au

Call us on (08) 9481 0259

Employer Name

PC-UATD365-3110#1R1 AdjustmentContribution1A

Subject



Submit

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9 My Profile Tab

The My Profile Tab allows you to access and change various details tied to your profile.

| | ł | Home Employee Deta | ils Employment Histor | ry Claims | Statements | Contact Us | Employee 246086 🗸 |
|--------------------------|------------------|-------------------------------------|-----------------------|------------|----------------------------|------------|-----------------------|
| Home > Profile | | | | | | | Profile Sign out |
| 9.1 Change Passwor | d ord link to | change their pa | ssword. | | | | |
| | Home | Employer Details 🗸 | Manage Employees 🗸 | Manage Con | ntributions 🗸 | Contact Us | Natasha Schofield 👻 |
| | | | | | | 🐥 🚺 F | Pending Contributions |
| Profile | | | | | | | |
| Natacha Schoffeld | | | | | | | |
| Natasna Schölleid | | • Your email requires confirmation. | | | | | Confirm Email |
| Profile | | Your information | on | | | | |
| | | First Name * | | La | ast Name * | | |
| 9 | | | | | | | |
| Security | | Natasha | | ۵ | Schofield | | |
| Security Change password | | Natasha Company Name | | ≜ Bi | Schofield usiness Phone | * | |

. You'll need to add your old password, and then your new password twice to update. The the next time you log in.

Change password

| | Username | christian.menzies@abcconstruction.com.au |
|-------------------|--------------------|--|
| Christian Menzies | * Old password | •••••• |
| Profile | * New password | •••••• |
| | * Confirm password | •••••• |
| Security | | Change password |
| Change password | | |

9.2 Password Reset

If you happen to forget your password, you can reset it from the log in screen to the portal by Clicking on the "Forgot your password?" button.

| Forgot your passw | ord? | |
|-------------------|----------------------|-----------------------------------|
| * Email | me@email.com | |
| | Enter your email add | ress to request a password reset. |
| | | |

Send

An email will be sent to the email address used to create the login account to reset the password. Click on the links embedded in the email to launch the portal reset password page.

| Reset password | | |
|----------------------|-------|--|
| New password | ••••• | |
| Confirm new password | ••••• | |
| | Reset | |

Once the Reset button has been clicked the password will be updated, and you should be able to log in.

| Reset password | |
|-------------------------------|--|
| Your password has been reset. | |
| ◆ DSign in | |

9.3 Change E-mail

Change your e-mail address by entering the information and Clicking "Change and confirm e-mail".

| | Home | Employee Details | Employment History | Claims | Statements | Contact Us | Employee 246086 👻 |
|-------------------------------|------|------------------|--------------------------------------|--------|------------|------------|-------------------|
| Home > Profile > Change email | | | | | | | |
| Change email | | | | | | | |
| Employee 246086 | | * E-mail me@ | Pmail.com hange and confirm email | | | | |
| Profile | | | | | | | |
| Security | | | | | | | |
| Change password | | | | | | | |
| Change email 🚯 | | | | | | | |
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9.4 Update Profile

Some profile information can be updated by correcting the information contained within the fields provided below.

Profile

| Employee 246086 | | • Your email requires confirmation. | Z Confirm |
|-------------------|---|-------------------------------------|------------------|
| Profile | | Your information | |
| 9 Security | | First Name * | Last Name * |
| security | | Employee | 246086 |
| Change password | | Company Name | Business Phone * |
| Change email | 0 | — | 111 111 111 |
| | | Organization Name | Web Site |
| | | | Employee |
| | | Public Profile Copy | |

Once done, Click "Next".

9.5 Contact Method

You can specify the preferred method of contact by selecting one or more options from the following.



Click "Update" once done.